



U.S. ARMY COMMUNICATIONS-ELECTRONICS COMMAND

6002 COMBAT DRIVE
ABERDEEN PROVING GROUND, MD 21005
WWW.CECOM.ARMY.MIL

THE CRITICAL LINK

Michcell Shoultz

Business Process Reengineering (BPR) Center of Excellence (CoE)
Army Shared Services Center (SSC)
U.S. Army Communications-Electronics Command (CECOM) Software
Engineering Center (SEC)
Aberdeen Proving Ground, Maryland



Michcell Shoultz is a BPR Specialist and the Training Lead for the U.S. Army's Business Process Reengineering (BPR) Center of Excellence (CoE), responsible for increasing BPR capabilities through a broad range of BPR projects and curriculum offerings. The BPR CoE implements a standardized methodology for BPR and provides support services for reengineering the Army's business processes.

Raised in Bavaria, Germany, Shoultz entered the Army in 1988 and completed Initial Entry Training as an Intelligence Analyst. Duty stations during her eight year enlistment included Fort Polk, Louisiana; Fort Huachuca, Arizona; South Korea and Saudi Arabia. Shoultz concluded her Army service at Fort Hood, Texas, as the Chief Automated Intelligence Database Manager for the All Source Analysis System (ASAS).

Upon completion of her enlistment, Shoultz graduated from Austin Peay University, Tennessee, with a Bachelor of Business Administration with a concentration in Management and a minor in Economics. She later earned a Business Process Management certification from the BPM Institute and is completing her Army Lean Six Sigma (LSS) Black Belt certification project. Shoultz is an Army Acquisition Corps Member and is Information Technology Level III certified.

Shoultz has worked in industry as a Business Analyst, before continuing her support to the Department of Defense as a Business Operations Manager and Project Lead for a systems testing organization, a Process Improvement Lead specializing in business and software engineering processes, a Business Manager for the Business Mission Area of the CECOM SEC and a lead for strategic initiatives. This range of experiences has resulted in a unique combination of information technology, process improvement, organizational change and business operations know-how. She has led numerous process improvement efforts utilizing various methods and disciplines, including BPR, Lean Six Sigma (LSS) and Capability Maturity Model Integration (CMMI).

Shoultz lives in Harford County, MD, with her husband of twenty-five years, their two daughters and their dog Isis. Her passionate pursuit is assisting survivors of sexual assault as a collateral duty Sexual Assault Response Coordinator.

